

**Quarterly Report to the California**  
**Department of Health Care Services**

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**Submitted by:** John O'Connor  
**Date:** April 30, 2022  
**Period:** January 1, 2022 – March 31, 2022  
**Contract execution date:** November 9, 2020  
**DHCS Project Number:** 20-10318  
**HMA Project Number:** 200210  
**Project Name:** *Systems of Care* MAT Expansion Project, including  
Community Response Teams (CRTs), and CDCR  
Prison MAT Expansion work

**Summary:**

Since October 2018, Health Management Associates (HMA) has operated a project funded by the California Department of Health Care Services (DHCS) to evaluate systems of care in California counties, conduct multi-day process improvement efforts, and expand the medication assisted treatment (MAT) capacity in target counties through learning opportunities and direct provider coaching. The project included an additional workstream that shares the larger goals of addressing the opioid epidemic in the state through expanding MAT – work with the California Department of Corrections and Rehabilitation (CDCR) to bring MAT into prisons systemwide.

Under SOR2 funding which began in September 2020, the project work continued and an additional workstream of Community Response Teams (CRTs) was added to bring harm reduction and overdose prevention resources to the most underserved counties in the state. HMA's specialized division, HMA Community Strategies, is focused on the important role community plays in health, including in response to epidemics such as the opioid epidemic.

There were some important lessons learned in SOR1 that are reflected in the strategies and scope of work developed for SOR2. An assessment of these lessons led to two major structural elements of our SOR2 funding: HMA is extending its engagement with select counties and coaching sites from SOR1 to maximize progress toward the project goals based on the lesson that more intensive engagement would have likely resulted in a higher rate of impact for the effort; and

HMA is focusing only on six new counties in SOR2 on a more intensive model, rather than the ten counties served in SOR1.

This is the sixth quarterly report for SOR2, which covers the period of January 1, 2022 – March 31, 2022. Only deliverables on which work has started or been conducted are included.

### **DELIVERABLES:**

The section below details deliverables HMA is required to perform per its contract on which there was meaningful work conducted during the quarter. The report is organized by deliverable category and like deliverables are grouped.

In many cases the composition of our scope has intensified in some areas. The reason behind this shift is that we have encountered extensive fatigue in the field from addiction treatment, ongoing SOR program involvement, COVID-19, and natural disasters. This fatigue has shown up most notably in our recruiting provider participants to our MAT coaching program. After careful consideration, we shifted some energy to shorter duration learning opportunities rather than one based on the framework of a twelve-month commitment. We have been pleased by the increased response to these opportunities. In addition to continuing to program shorter duration activities, our teams have been assigned to be looking for specific needs in their counties and pro-actively offer custom support.

Due to staff turnover, overwhelming local conditions, and the burden of COVID, particularly the omicron surge, Siskiyou County had elected to cease their participation in the program for an undetermined time. Our team continued to reach out to offer support and at the end of the quarter they made the decision to reengage and make the most of the remaining time in the program.

### **DELIVERABLE ITEMS FROM “MAIN SYSTEMS OF CARE COMPONENTS” SECTION:**

Workstream	DHCS Deliverable Number
New Counties Y2 - Systems of Care: Follow-up PIE Event Counties 1, 2, and 3	
Deliverable Detail	
<ul style="list-style-type: none"> <li>Identify local partners who are most likely to help build strong participation, meaningful engagement, and further impact to improve addiction treatment system through a follow-up event</li> <li>Develop agenda based on quarterly collaboration call input and local leadership</li> <li>Plan and hold single-day follow-up process improvement events.</li> <li>Write summary report to document progress made toward building the future state addiction treatment system, recommit to ongoing collaborative work, new priorities, and local sustainability strategies</li> </ul>	

The work began on planning and scheduling the events to reconvene the original stakeholders from across the county who came together a year ago in April and May. The event will focus stakeholders on what has been achieved over the last year to strengthen their systems, build consensus on what the remaining priorities are now, and chart a course for future work that represents the sustainability of the project beyond HMA's presence and support and convening role. The agenda must be planned with great care and be built with consensus from the stakeholders that it includes the most important discussion and work items. To that end, our team leads have begun collaborating with their most engaged stakeholders to discuss the content and focus of each event. While these events were planned and budgeted to be virtual events, there is also discussion about planning hybrid events or fully in-person events. HMA is actively exploring the possibility of these options. It is anticipated that the events will take place in June and July given the availability of stakeholders, as well as a strategy to engage the counties longer before conducting the wrap up events, as the realities of COVID made the twelve months which have transpired less intensive and impactful and we want to maximize impact and service to the counties.

Workstream	DHCS Deliverable Number
Coaching 6 Counties P2 Y2	
Deliverable Detail	

Administration and review of technical assistance applications from all interested county stakeholders

Administration of a comprehensive assessment for sites interested in and eligible to establish or expand MAT capacity

The assignment of a coach to each site, the interactive review of assessment results, the setting of coaching goals and twelve or more months of coaching to work toward MAT goals

Monthly progress notes from each coaching site

Despite the deepening fatigue in the field that we are observing at various levels, the HMA team continued to maximize the positive impact of its work within the sphere of participation that did remain possible. Details follow and describe the level of activity across all counties. In the last year, while the initial start was very weak, our coaches have been tenacious and creative in offering out relevant support. As you can see below, Yolo County and Santa Cruz County have grown to be very engaged.

Category	County	Event Name	Date
Coaching	Santa Barbara	Coaching with Public Health	2/10/2022
Coaching	Santa Barbara	Santa Barbara Be Well	2/24/2022
Coaching	Siskiyou	Siskiyou Systems of Care Meeting with Judge Dixon	3/15/2022
Coaching	Siskiyou	Siskiyou TA and Coaching: CalAim/Diversion	3/22/2022
Coaching	Yolo	Progress House February Coaching Session	2/22/2022
Coaching	Yolo	Progress House March Coaching Session	3/25/2022
Coaching	Yolo	Heritage Oaks Hospital Coaching Session	2/22/2022
Coaching	Yolo	Heritage Oaks Hospital Coaching Session	3/4/2022
Coaching	Yolo	Heritage Oaks Hospital Coaching Session	3/25/2022
Coaching	Yolo	Fourth and Hope	2/23/2022
Coaching	Yolo	Fourth and Hope	3/4/2022
Coaching	Yolo	Fourth and Hope	3/8/2022
Coaching	Yolo	Fourth and Hope	3/11/2022
Coaching	Yolo	Fourth and Hope	3/18/2022
Coaching	Yolo	Fourth and Hope	3/25/2022
Coaching	Yolo	Access Line	1/14/2022
Coaching	Yolo	Access Line	2/3/2022
Coaching	Yolo	Access Line	2/22/2022
Coaching	Yolo	Access Line	2/23/2022
Coaching	Yolo	Access Line	3/2/2022
Coaching	Marin	Coaching session w/ Bayside Marin	1/27/2022
Coaching	Marin	Coaching session w/ Marin SafeRx	3/21/2022
Coaching	Marin	Coaching session w/ Ritter Center	2/10/2022
Coaching	Marin	Coaching session w/ Ritter Center	3/10/2022

<b>Coaching</b>	Santa Cruz	Coaching session w/ County BHS	1/18/2022
<b>Coaching</b>	Santa Cruz	Coaching session w/ County BHS	2/22/2022
<b>Coaching</b>	Santa Cruz	Coaching session w/ County BHS	3/22/2022
<b>Coaching</b>	Santa Cruz	Coaching session w/ Salud Para La Gente	1/18/2022
<b>Coaching</b>	Santa Cruz	Coaching session w/ Salud Para La Gente	2/15/2022
<b>Coaching</b>	Santa Cruz	Coaching session w/ Salud Para La Gente	3/22/2022
<b>Coaching</b>	Santa Cruz	Coaching session w/ Santa Cruz Homeless Outreach	1/12/2022
<b>Coaching</b>	Santa Cruz	Coaching session w/ Santa Cruz Homeless Outreach	2/10/2022
<b>Coaching</b>	Santa Cruz	Coaching session w/ Telecare	1/24/2022
<b>Coaching</b>	Santa Cruz	Coaching session w/ Telecare	3/2/2022
<b>Coaching</b>	Santa Cruz	Coaching session w/ Telecare	3/4/2022
<b>Coaching</b>	Santa Cruz	Coaching session w/ Telecare	3/8/2022
<b>Coaching</b>	Santa Cruz	Coaching session w/ Watsonville Community Hospital	1/24/2022
<b>Coaching</b>	Santa Cruz	Coaching session w/ Watsonville Community Hospital	2/28/2022
<b>Coaching</b>	Santa Cruz	Coaching session w/ Watsonville Community Hospital	3/28/2022

<b>Workstream</b>	<b>DHCS Deliverable Number</b>
TA Program Content P2 Y2 TA Program Webinar Content P2 Y2	
<b>Deliverable Detail</b>	
Provide direct TA in response to “on-demand” requests and document in the TA tracker Plan and host quarterly collaboration calls with stakeholders in each active county Conduct cross-site learning opportunities Participate in MAT Expansion meetings and identify cross-program linkages Plan and conduct monthly webinars Record webinars and place on website Administer webinar evaluations and collect data	

The HMA Team continued to convene county-wide stakeholders to facilitate progress toward system improvement goals. A table outlining the activities carried out in the last quarter follows.

<b>County</b>	<b>Event Name</b>	<b>Date</b>
<b>San Bernardino</b>	Systems of Care/San Bernardino and HMA/Monthly Call (3rd Mondays)	1/18/2022
<b>San Bernardino</b>	San Bernardino’s System of Care Collaborative Quarterly Meeting	1/24/2022

<b>San Bernardino</b>	HMA Huddle with Jenn - Provider Lists	2/2/2022
<b>San Bernardino</b>	Systems of Care/San Bernardino and HMA/Monthly Call	3/1/2022
<b>San Bernardino</b>	Systems of Care/San Bernardino and HMA/Monthly Call (3rd Mondays)	3/21/2022
<b>San Bernardino</b>	Systems of Care/San Bernardino/Quick Huddle on May Quarterly Meeting	3/31/2022
<b>Santa Barbara</b>	No County Opioid Coalition	1/25/2022
<b>Santa Barbara</b>	Systems of Care/Santa Barbara/Monthly Huddle with John and Melissa	1/28/2022
<b>Santa Barbara</b>	North County Opioid Coalition	2/23/2022
<b>Santa Barbara</b>	Systems of Care/Santa Barbara/Monthly Huddle with John and Melissa	2/25/2022
<b>Santa Barbara</b>	MAT Access and Utilization - Stakeholder Collaboration Meeting	3/15/2022
<b>Santa Barbara</b>	North County Opioid Coalition	3/30/2022
<b>Siskiyou</b>	Check-in with Siskiyou and HMA	3/2/2022
<b>Siskiyou</b>	Siskiyou Convening Planning meeting w/ John and Katrina	3/10/2022
<b>Yolo</b>	Check-in with Siskiyou and HMA	2/15/2022
<b>Yolo</b>	Siskiyou Convening Planning meeting w/ John and Katrina	2/24/2022
<b>Marin</b>	Marin-HMA February '22 Planning Call	2/25/2022
<b>Marin</b>	2nd Marin Systems of Care Collaborative Quarterly Meeting	3/17/2022
<b>Santa Cruz</b>	Santa Cruz-HMA January '22 Planning Call	1/6/2022
<b>Santa Cruz</b>	Santa Cruz Spring SaferX Steering Committee Quarterly Meeting	3/22/2022

## WEBINARS AND WORKSHOPS

Three multi-session webinars were offered, recorded, placed on the website, and evaluated. HMA offered CME and CEU credits to participants for the educational opportunities to incentivize participation.

<b>Healing Relationships: Working with Challenging Patients</b>				
Complex behaviors can be the norm working with patients who are suffering from substance use disorders. A challenging behavior from one client can trigger or escalate reactions in other clients and staff in minutes. This webinar will help the learner better understand why emotional dysregulation is the norm and why we define behavior as a symptom of substance use disorders. Attendees will learn how to develop an authentic healing relationship with patients as well as techniques for managing complex behaviors.				
<b>Date</b>	<b>Presented by</b>	<b>Description</b>	<b># Attendees</b>	<b># CE certificates</b>
<b>1/12/2022</b>	Shelly Virva, LCSW	Webinar	174	85
<b>1/19/2022</b>	Scott Haga, MPAS, PA-C & Helen Duplessis, MD	Office Hours	49	n/a

<b>Deep Dive into Medication for Opioid Use Disorder</b>
This interactive and comprehensive three-part workshop series is designed for prescribers and office staff immersed in supporting patients utilizing medications for opioid use disorder (MOUD). It will not only cover information about all three FDA approved medications including when each are used, how to transition from 1 agent to another, but will also address additional topics and considerations related to MOUD and use with special populations, including pregnant and breastfeeding persons, teens, the elderly, and patients with OUD experiencing mental health issues, HIV, acute and chronic pain. The workshop will address low barrier care, monitoring and discontinuing treatment, use of telehealth and medication groups.

Date	Presented by	Description	# Attendees	# CE certificates
2/2/2022	Shannon Robinson, MD	Webinar Part 1	163	87
2/9/2022	Shannon Robinson, MD	Webinar Part 2	158	77
2/16/2022	Shannon Robinson, MD	Webinar Part 3	169	72
2/22/2022	Shannon Robinson, MD	Office Hours	4	n/a

#### **Cognitive Behavioral Therapy**

Cognitive Behavior Therapy (CBT) has been widely studied and shown to be an efficacious approach to many physical, mental, and substance use disorders. In this live, interactive, webinar, Dr. Robinson will share her 25 years of experience learning, teaching, providing and researching CBT, and highlighting key components of CBT for substance use disorders.

Date	Presented by	Description	# Attendees	# CE certificates
3/23/2022	Shannon Robinson, MD	Webinar	275	130
3/30/2022	Shannon Robinson, MD & Helen DuPlessis, MD	Office Hours	127	n/a

Workstream	DHCS Deliverable Number
Qtrly Report 6	
Deliverable Detail	
Resources for quarterly report Systems of Care = \$12,914 Enter data into UCLA online portal for 6 <sup>th</sup> Reporting Period Prepare and Submit to DHCS 6 <sup>th</sup> Project Report Data collection and performance measure will include all requested information per the SOW	

This is the Quarterly Report #6.

### **DELIVERABLE ITEM FROM “CRT PROGRAM PILOT” SECTION:**

Workstream	DHCS Deliverable Number
CRT Formation and Rollout Y2	
Deliverable Detail	
Support the local CRT members in developing their local action plan with extensive community input. Conduct dry runs. Conduct regular site visits in support of building local capacity and leadership	

**Madera County**

Since beginning efforts in Madera County, the HMA team has worked to foster the development of the CRT, which is comprised of community leaders dedicated to reducing overdoses. In Q1 of 2022, HMA supported two virtual member meetings, hosted six point of distribution naloxone events, and conducted an intensive half-day Action Plan development meeting. In addition, the HMA team continues to build connection with multiple leaders by holding networking calls which include an overview of the CRT model, progress in Madera County so far and possible partnership opportunities. The CRT selected its co-chairs to be Connie Morena-Perraza, the director of behavioral health, and Simon Paul MD, the director of Public Health

**Point of Distribution Events:** In Q1, the Madera CRT hosted 6 PODs. All events followed COVID-19 guidelines.

Date	Location	Kits Distributed	Audience	Training Style
03/15/22	Madera CAP	16	Advocates who work in homes and community settings	Classroom
3/16/22	Behavioral Health Agency	62	Staff, clients, and community members <i>Included Spanish speakers.</i>	One-on-One
3/16/22	Holy Family Table	14	Community Members picking up meals at breakfast distribution venue.  <i>Included Spanish speakers.</i>	One-on-One
3/16/22	Social Services	114	Staff and clients of Social Services and Public Health	One-on-One
3/23/22	Riverbed Homeless Encampments	15	Community members living in tents  <i>Included Spanish speakers.</i>	One-on-One
3/29/22	Chowchilla Vet Park	6	In a public park where the mobile public health bus was providing other services	One-on-One

### Train the Trainer Trainings

In addition to outreach meetings to familiarize more organizations, leaders, and stakeholders to understand the CRT and get excited about getting on board with it, we have been advancing a strategy of providing train-the-trainer opportunities. The trainees will learn a more in-depth understanding of naloxone, its indications, administration, and legal protections, so that they are qualified to be a front-line volunteer at a naloxone POD training. Those at the PODs on the front line provide about 5-7 minutes of basic instructions to community members prior to distributing a naloxone rescue kit. The



strategy is to build regional capacity to carry the PODs out and scale the program across the county. In this quarter we conducted four such trainings and reached over 45 people. The next step in the scaling strategy is to plan a POD with the trainees and provide a shadowing opportunity so they can practice and have support their first time in a public facing capacity. The CRT has begun inviting past trainees to all PODs for this reason.

### **Capacity/Sustainability**

The team continues to build relationships to expand the network, including with family violence advocates, the largest food security provider in the County, smaller remote networks of volunteers, and tribal populations. The level of engagement of partnerships range from “all-in”, to limited and moderated according to capacity, but undeniably the reach is growing. The volume of PODs and trainees continue to grow. This capacity coupled with the co-chair and structured Member group will be the basis for the longer term sustainability of this project.

### **Action Plan and Data Monitoring**

The Members, other highly engaged stakeholders, and the HMA team developed the Action Plan which will serve as the guiding document for monitoring data, triggering sentinel event alerts, and the actions taken by Members and Partners. The near final draft is awaiting the refined data plan to be complete. The data plan has emerged to be a powerful option, with county agency leaders all advocating for full county participation in HIDTA’s ODMaap program which is the national standard for overdose data monitoring. Stakeholders are in process verifying their capacity to participate and developing all the necessary buy-in to move forward with strong indicators of support so far.

### **Sutter and Yuba Counties**

The CRT in Sutter and Yuba counties has not quite hit the momentum of what is happening in Madera, but it is quickly building now that the base of support for the program has been anchored with strong local leaders. The work in this region faces stigma more so than in Madera and the early periods of work were characterized by more cautious – and by necessity, slower – work. The accomplishments of this quarter also include the development of the action plan and an emerging commitment to ODMaap for data monitoring. Additionally, through several smaller PODs 49 naloxone kits were distributed, two community-wide virtual events had a total of 52 attendees, and the cultivation of additional support and partnerships has expanded to include public health, police, fire, homeless services, street outreach, and behavioral health.

<b>Workstream</b>	<b>DHCS Deliverable Number</b>
CRT Sustainability P1 and P2 Y2	
<b>Deliverable Detail</b>	

Conduct monthly meetings Facilitate sustainability planning and document strategies Provide support to local leadership to develop full sustainability plans Provide written copy of final sustainability plans
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The implementation of train-the-trainer events and the strengthening base of leadership in CRTs are the basis for sustainability and we remain intensely focused on these things. Members are discussing ideas and viability for competing for ongoing funding to keep the CRT growing and operating beyond September 2022. A flow of funding opportunities for which the CRT may be eligible is anticipated as opioid lawsuit settlement dollars begin to flow to communities. Leadership structures are confirmed and in place. HMA is proposing a continuation of the work in these two pilots, which will allow for two more years of program strengthening prior to our exit. If that does not happen, we will conduct leadership sustainability planning workgroups in September and anticipate strength sufficient to sustain the CRT efforts in both pilots.

## **PROGRAM AREA VII: PHASE 2 CALIFORNIA DEPARTMENT OF CORRECTIONS AND REHABILITATION**

Workstream	Number
Year 2 Systems of Care CDCR Phase 2 – Behavioral Health Provider Curriculum Development	D74
Deliverable Detail	
Develop competency-based curricula Review national competencies Enhance online curricula offerings	

### ***DRP Contractors/AOD Counselors***

All curriculum development for DRP Contractors/ AOD Counselors was completed last quarter.

Workstream	Number
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<b>Year 2 Systems of Care CDCR Phase 2 Primary Care Provider Training</b>	<b>D75</b>
<b>Deliverable Detail</b>	
Provide both in-person and online training resources Plan and host learning cohorts and didactic sessions Travel for in-person trainings	

#### ***Primary Care Providers***

Dr. Waller provided diversion training to CDCR Primary Care leadership. HMA is working with CDCR to prioritize previous training sessions to prepare for asynchronous training.

<b>Workstream</b>	<b>Number</b>
<b>Year 2 Systems of Care CDCR Phase 2 Primary Care Provider SME Support</b>	<b>D86</b>
<b>Deliverable Detail</b>	
Provide on-call support Provide and host office hours Conduct chart reviews Provide feedback Conduct quality evaluations	

HMA and the CDCR leadership team for Primary Care Providers, Nursing, LCSWs, and DRP Contractors / AOD Counselors met on March 3<sup>rd</sup> to review the SOR II work completed to date. HMA provided the slide deck and the curriculum development topics spreadsheet for all curriculum that had been delivered throughout the SOR contract to date. CDCR leadership is reviewing the spreadsheet and will prioritize topics for HMA to develop into asynchronous learning sessions.

Additionally, HMA discussed potential SOR III opportunities with CDCR. CDCR leadership provided a list of prioritized areas where support would be beneficial in SOR III. These items were included in HMA's SOR III proposal to DHCS.

<b>Workstream</b>	<b>Number</b>
<b>Year 2 Systems of Care CDCR Phase 2 Behavioral Health Intervention Phase 2</b>	<b>D94</b>
<b>Deliverable Detail</b>	
Provide teaching, training, and academic detailing	

No work conducted on this workstream this quarter.

<b>Workstream</b>	<b>Number</b>
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<b>Year 2 Systems of Care CDCR Phase 2 Strategic Support to DHCS</b>	<b>D95</b>
<b>Deliverable Detail</b>	
Licensing Certification Other addiction regulatory matters	

No work conducted on this workstream this quarter.

<b>Workstream</b>	<b>Number</b>
<b>Year 2 Systems of Care CDCR Phase 2 Behavioral Health Provider Training</b>	<b>D110</b>
<b>Deliverable Detail</b>	
Provide in-person and online training resources Plan and host learning cohorts and didactic sessions Travel for in-person trainings	

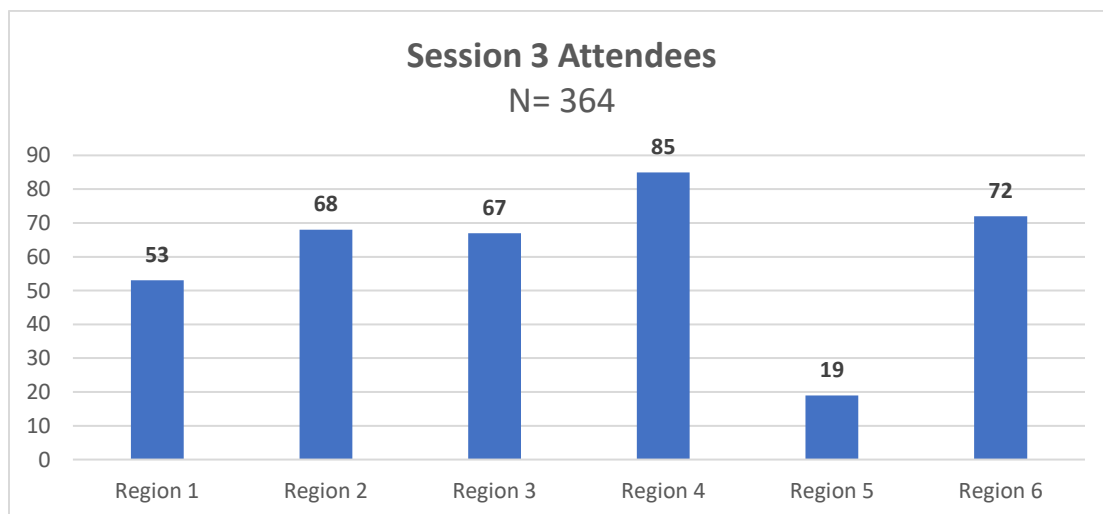
***DRP Contractors/AOD Counselors***

Trainings for DRP Contractors/AOD Counselors began on October 19, 2021, and concluded January 25<sup>th</sup>, 2022. Below was the training schedule:

HMA: Training Dates / Times		
Focal Area	Time	Date (Tuesdays)
<b>Region 1</b>		
Topic 1 MAT Basics	10:00 AM	10/19/21
Topic 2 Adv MI MET	2:00 PM	11/9/21
Topic 3 Emotional Mgmt 1	10:00 AM	12/7/21
Topic 4 Emotional Mgmt II	2:00 PM	1/11/22
<b>Region 2</b>		
Topic 1 MAT Basics	2:00 PM	10/19/21
Topic 2 Adv MI MET	10:00 AM	11/9/21
Topic 3 Emotional Mgmt 1	2:00 PM	12/7/21
Topic 4 Emotional Mgmt II	10:00 AM	1/11/22
<b>Region 3</b>		
Topic 1 MAT Basics	10:00 AM	10/26/21
Topic 2 Adv MI MET	2:00 PM	11/16/21
Topic 3 Emotional Mgmt 1	10:00 AM	12/14/21
Topic 4 Emotional Mgmt II	2:00 PM	1/18/22
<b>Region 4</b>		
Topic 1 MAT Basics	2:00 PM	10/26/21
Topic 2 Adv MI MET	10:00 AM	11/16/21
Topic 3 Emotional Mgmt 1	2:00 PM	12/14/21
Topic 4 Emotional Mgmt II	10:00 AM	1/18/22
<b>Region 5</b>		
Topic 1 MAT Basics	10:00 AM	11/2/21
Topic 2 Adv MI MET	2:00 PM	11/30/21
Topic 3 Emotional Mgmt 1	10:00 AM	1/4/22
Topic 4 Emotional Mgmt II	2:00 PM	1/25/22
<b>Region 6</b>		
Topic 1 MAT Basics	2:00 PM	11/2/21
Topic 2 Adv MI MET	10:00 AM	11/30/21
Topic 3 Emotional Mgmt 1	2:00 PM	1/4/22
Topic 4 Emotional Mgmt II	10:00 AM	1/25/22

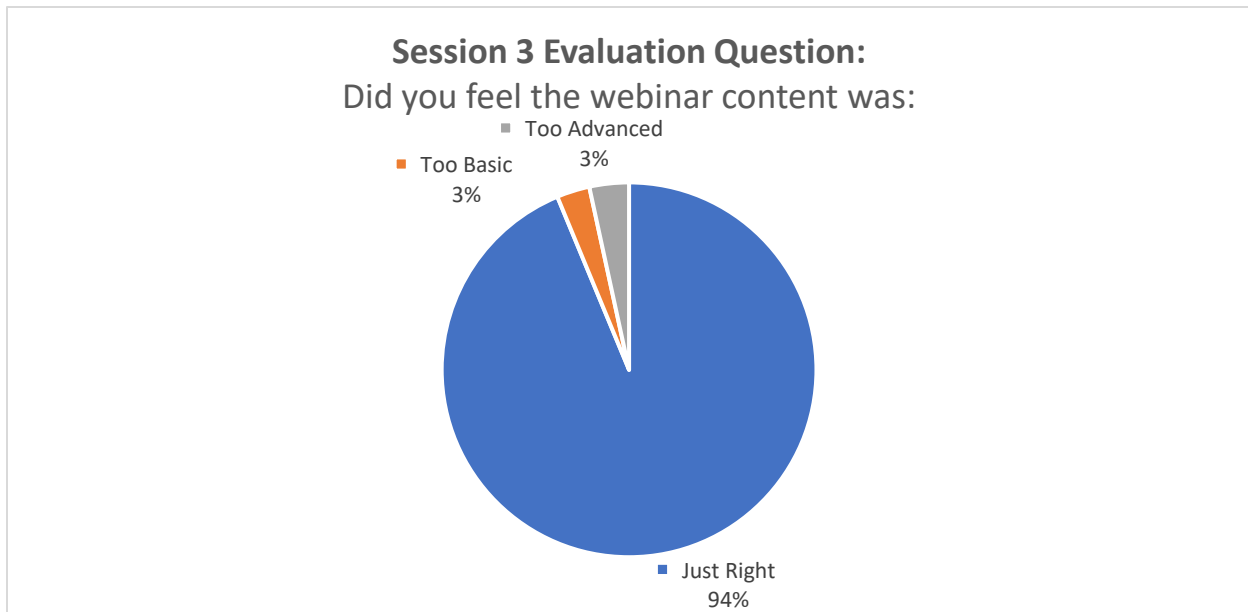
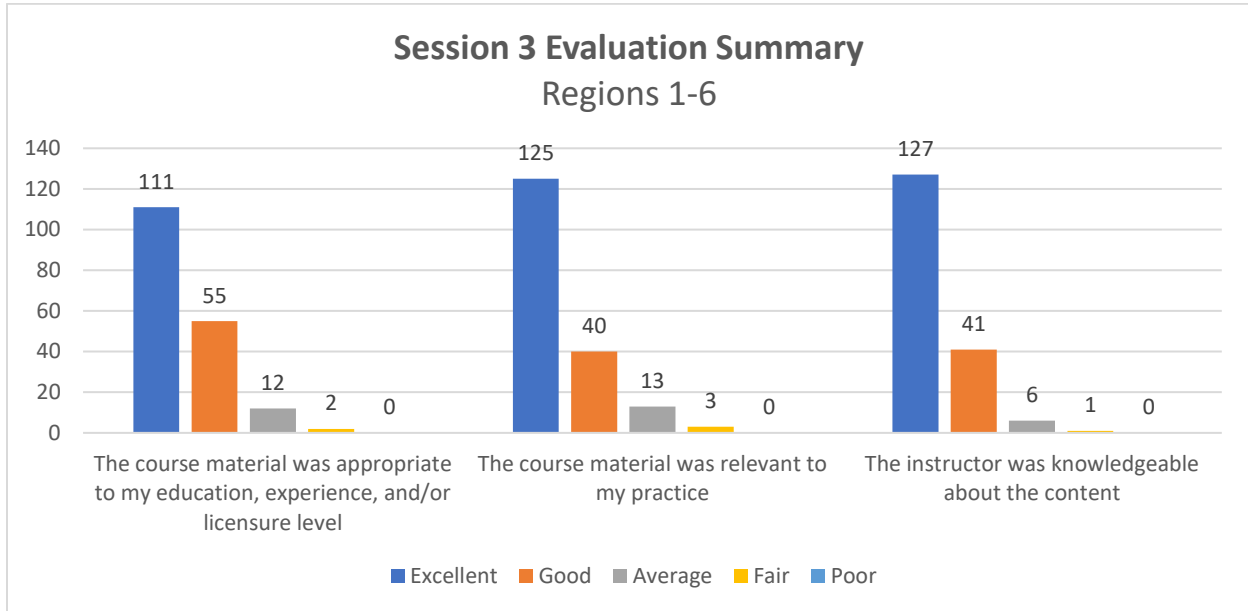
### Topic 3: Emotional Management Part I

This training began on 12/7/21 and was completed 1/4/2022 with 364 DRP Counselors/AOD Counselors attending. Attendance by region is as follows:



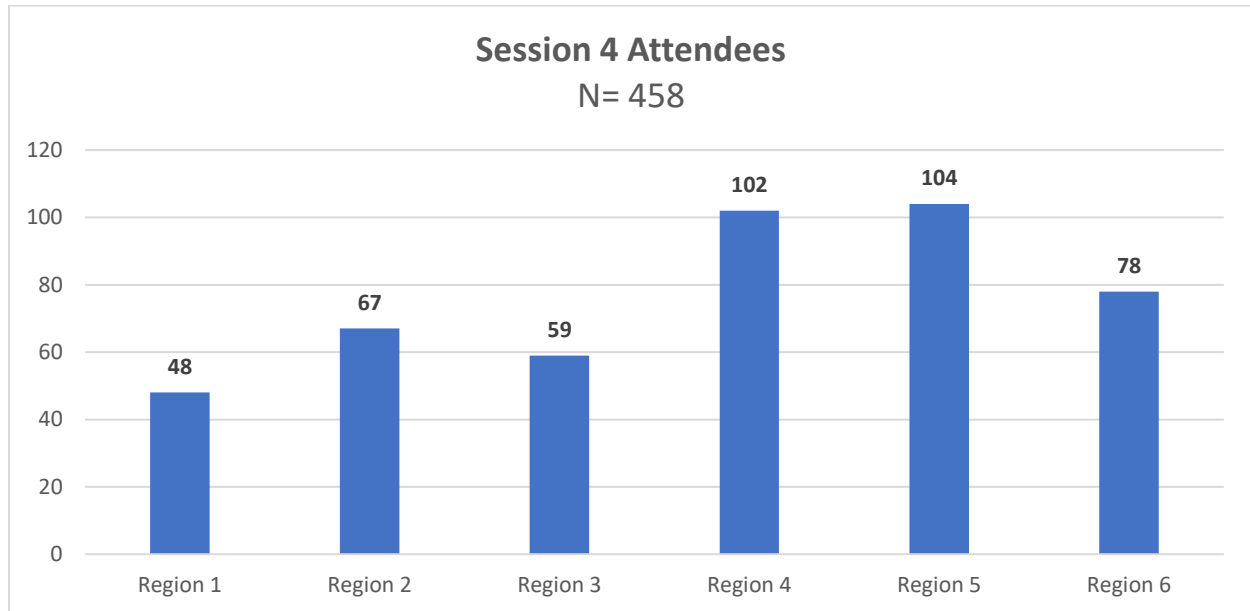
HMA also created an FAQ document for questions that were received via chat or discussed during the training session. This FAQ document was distributed to the attendees. Participants received CEU credits if they attended the session and completed the evaluation.

Of the 364 attendees for Session 3, 181 completed an evaluation, with 149 requesting a continuing education certificate. In all evaluation questions asked, over 90% of participants gave a rating of “good” or “excellent”. Several evaluation question summaries can be found below.

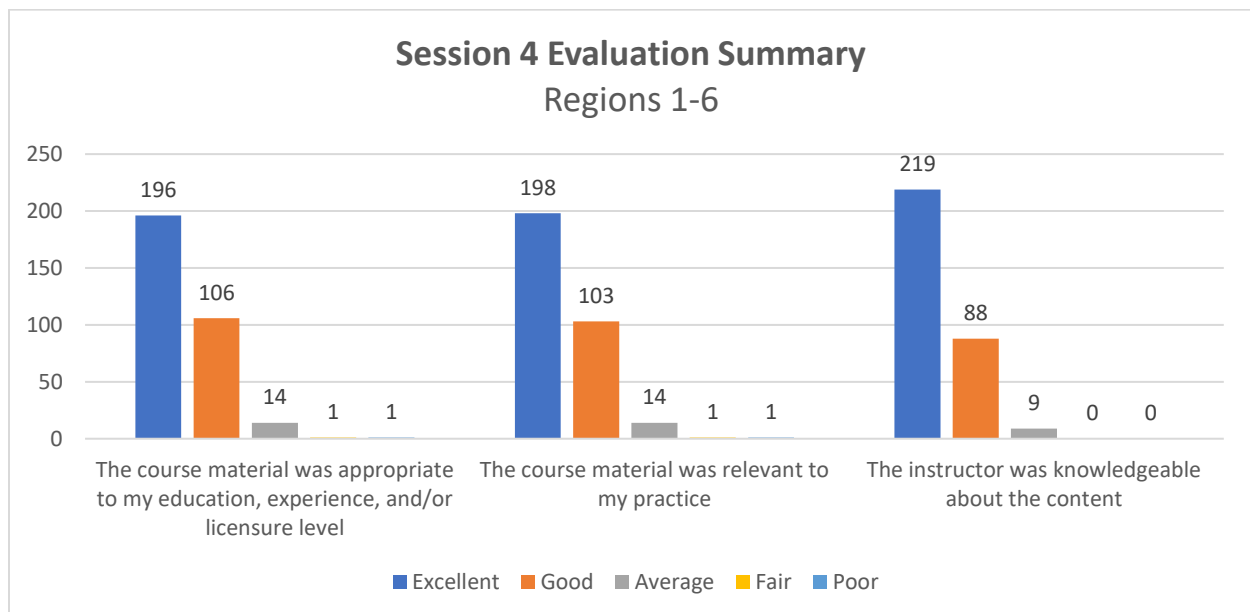


#### Topic 4: Emotional Management Part II

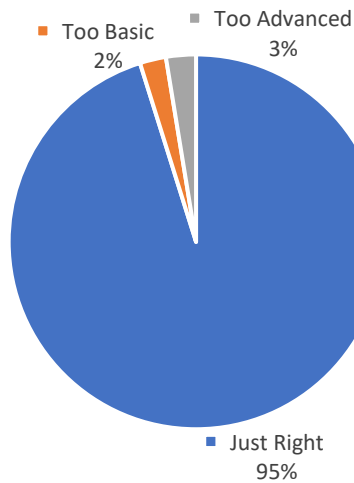
This training began on 1/11/2022 and was completed 1/25/2022 with 458 DRP Counselors/AOD Counselors attending. Attendance by region is as follows:



Of the 458 attendees for Session 4, 318 completed an evaluation, with 266 requesting a continuing education certificate. In all evaluation questions asked, over 94% of participants gave a rating of “good” or “excellent”. Several evaluation question summaries can be found below.



**Session 4 Evaluation Question:**  
Did you feel the webinar content was:



Workstream	Number
Year 2 Systems of Care CDCR Phase 2 Behavioral Health Intervention SME Support	D114
Deliverable Detail	
Site lead support Plan and lead workgroups Conduct chart reviews Conduct ongoing coaching calls	

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Workstream	Number
Year 2 Systems of Care CDCR Phase 2 Behavioral Health Provider SME Support	D115
Deliverable Detail	
Provide and host office hours Provide site lead support	



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